



LABORATORY CHRISTMAS & NEW YEAR 2019 - 2020 OPENING HOURS

Postal delays are inevitable with variable weather conditions across the UK and in the run up to Christmas

We strongly advise all urgent samples to be sent by guaranteed next day delivery

Please note our working hours over the festive period:

Monday 23 rd December	8:30 - 17:30	Monday 30 th December	8:30 - 17:30
Tuesday 24 th December	8:30 - 17:30	Tuesday 31 st December	8:30 - 17:30
Wednesday 25 th December	*CLOSED*	Wednesday 01 st January	*CLOSED*
Thursday 26 th December	*CLOSED*	Thursday 02 nd January	8:30 - 17:30
Friday 27 th December	8:30 - 17:30	Friday 03 rd January	8:30 - 17:30
Saturday 28 th December	Normal Saturday Hours	Saturday 04 th January	Normal Saturday Hours
Sunday 29 th December	*CLOSED*	Sunday 05 th January	*CLOSED*



The last recommended posting date before Christmas for **first class postage** is **Wednesday 18th December** and for **special next day delivery** is **Thursday 19th December**.

If you would like us to process a sample either on Saturday 21st December, or Saturday 28th December, please send by **special next day delivery with Saturday guarantee only**.

Please avoid posting samples between 24th - 30th December 2019 as any delay in the post may cause sample deterioration. Any serum samples to be tested for biochemistry can be spun and frozen until ready to post off. Any samples for haematology can have a smear prepared from the EDTA.

For all ACTH samples, we recommend that these are sent by Thursday 19th December by special delivery only. It is not advisable to send these samples between the 24th - 30th December. Please **freeze** centrifuge separated plasma and serum and send to us any day onwards from the 2nd January. If you are unable to separate your sample by centrifuge, we strongly advise to not sample the horse until the New Year.